



# Craftsbury

OUTDOOR CENTER

Summer/Fall 2018

Dear Guests:

We're pleased to hear that you'll be joining us for a stay at the Craftsbury Outdoor Center. The following information should be helpful when planning your visit.

**Check-in time is 2:30 p.m. Check out time is 10:30 a.m.** Your meals start with dinner on the day of your arrival and end with lunch on the day of your departure.

Retail Shop - The Center's retail shop offers a variety of items for sale: clothing, Vermont-made products, pottery, our own cookbook, personal toiletries, and a variety of Vermont's local beer and wine.

Dining Hall - Meals are served buffet style and include fresh local produce and home-style cooking. A vegetarian option is offered at each meal. With notice, the kitchen can accommodate the following dietary needs: Lactose intolerance, vegan, gluten free and Celiac disease. Guests with food allergies need to be aware that we cannot guarantee the complete absence of any food ingredient in our kitchen. That being said, we will do our best to accommodate non-life threatening food allergies. You must notify the office of any dietary needs/allergies prior to your arrival, and we recommend that you speak to the kitchen staff directly upon arrival. We will do our best to fulfill, but cannot guarantee, your meal seating requests. Bag lunches are available if ordered by 4:30pm the day before.

#### Facilities –

- Canoes, kayaks, and paddle boards are free for houseguest use on Lake Hosmer.
- Refrigerators available for guest use in both Cedar Lodge and Pine Lounge.
- Cedar Lodge has a lounge and sauna (remember to pack your bathing suit!).
- Washers and dryers are available for guest use in Cedar Lodge and Pine Lounge by donation.
- The Cedar Lodge TV Room offers satellite TV, and has DVD/VCRs.
- We also have a Fitness Center, including ergometers and spin bikes in the Activity Center. Sneakers are required.
- Vermont law prohibits smoking in all public buildings.

Pet Policy - We have one pet friendly accommodation - Cottage B. Bringing a pet must be arranged with the office prior to arrival and would incur an additional fee.

Communication - There is NO cell phone coverage in this area. Wi-Fi is available in all of our accommodations. Phone messages can be left with our office during business hours. Guests can receive calls on a landline phone in Cedar Lodge at (802) 586-9113 and in Pine Lounge at (802) 586-9641. You can receive incoming calls on all of our phones. We don't have phones in any of our rooms, suites, cabins, or cottages.

The Area - There is a small country store and a garage, four miles from the Center. The nearest pharmacy is located in Hardwick, twelve miles away. The closest hospital is in Morrisville, twenty miles from the Center. The office can provide you with directions to these locations.

Transportation – If driving to the center, please note that GPS directions are not reliable; please utilize directions provided by the center. If you choose to arrive by public transportation, Burlington is the nearest airport, and bus and train lines service Waterbury. Please call our office for taxi referrals and check our website for more details on taxi referrals and car pool information.

Liability and Security - The Craftsbury Outdoor Center is not responsible for the loss of or damage to, guest and visitor articles left on the premises at any time. This includes property belonging to guests, visitors, or vendors. Liability for damages to the premises will be charged accordingly.

Please call if you have any questions. We look forward to seeing you and hope you enjoy your visit at the Craftsbury Outdoor Center.

Sincerely,

The Craftsbury Outdoor Center